Terms and Conditions April 2025

# **TERMS AND CONDITIONS**

The following are the terms and conditions applicable to and/or use of Stafford County Showground website (the "Site"). By gaining access to and/or using the Site, you agree to comply with these terms and conditions and all applicable laws, rules and regulations. We reserve the right to change these terms and conditions from time to time by posting the new version on the Site, so please check this page of the Site regularly.

Stafford County Showground is owned and run by Staffordshire & Birmingham Agricultural Society (SBAS)

### **Restrictions on Use**

The information and materials on the Site ('Information') are provided for the personal use of customers or potential customers of **Stafford County Showground** and/or **SBAS** ('Customers' or 'you') to review information on events, promotions, and to buy tickets or packages.

Customers are authorised to visit, view and keep copies of pages on the Site for their own personal use only. In addition, you must not:

- Copy, download, publish or distribute any Information for any purpose not authorised by these terms and conditions.
- Modify any of the Information.
- Use any Information for any public display, performance, sale or rental.
- Transfer, remove, modify or alter any copyright, trademark or other proprietary notice.
- Transfer any Information to any other person.
- Link your website to the Site, other than to its home page (without prior agreement).
- Use the Site or link it with other websites to sell or re-sell tickets Privacy Policy.

#### **Website Security**

While **SBAS** believes that the site is entirely secure, **SBAS** excludes to the fullest extent permitted by applicable law all liability for any loss, expenses or damages whatsoever (including, without limitation, damages for loss of profits, business interruption, loss of additional revenue or other consequential or economic losses) arising out of the use or inability to use the Site or the Information.

**SBAS** is not responsible for any acts or omissions of any Customers, other users of the Site, advertisers on the Site or other third parties connected with the Site nor for the events, services or products of any event organiser, venue, promoter, producer or other third party connected with any event or product sold on the Site.

The Site is controlled and operated by **SBAS** from its offices in England.

**SBAS** does not represent or warrant that the Information is appropriate or available for use in other jurisdictions and access to the Information from jurisdictions where its contents are illegal is prohibited. You may only use this Site for lawful purposes and in accordance with these terms and conditions.

## **Governing Law**

These terms and conditions are governed by and construed in accordance with English law and any dispute or question in connection with them will be subject to the jurisdiction of the English Courts.

# **Terms & Conditions of Ticket Purchase/Membership**

When you book with us we will ask for your name, address, credit card details and telephone

Terms and Conditions April 2025

number and e-mail address. We may also ask you where you saw promotional material referring to the event that you are booking. This allows us to fulfil your ticket request and track your order and contact you regarding your booking. We may also ask you for details regarding your membership application, such as your preferred district, type of membership, etc. No personal information provided by you will be used for marketing purposes except as agreed to by you or as allowed under GDPR. However you will have the opportunity to unsubscribe to any such communications. If you do not wish to receive further information please do email the event on enquiries@staffscountyshowground.co.uk.

**SBAS** aims to set the best practice in implementing the General Data Protection Regulations 2018, as part of our service to you, we would like to advise you that the details of your transaction will be retained on our database, this is to facilitate future bookings. For further information please see our Privacy Policy

## **Disclaimers**

The information is provided on an 'as is' and 'as available' basis. All express or implied warranties of any kind (including warranties of merchantability, fitness for purpose and non-infringement of the intellectual property of a third party) are excluded to the fullest extent permitted by applicable law. **SBAS** gives no representation or assurance of uninterrupted or neither error-free service nor that the Site will provide any specific search results. **SBAS** will regularly change the information from time to time without notice but makes no commitment to keep the information up to date nor is any warranty given by **SBAS** as to the currency, accuracy or completeness of the Information.

### **Ticket Purchase**

Please note that your ticket purchase is non-transferable and non-refundable. We will not be responsible for any tickets that are lost, forgotten, unused or stolen. Any person found making unlawful resale (or attempted unlawful resale) of a ticket will be subject to grounds for seizure or cancellation of that ticket without refund or other compensation. Tickets are issued subject to these rules and regulations. We regret tickets cannot be exchanged or refunded after purchase. Please check your booking before placing the order and please check your tickets on receipt, as mistakes cannot always be rectified. It is the responsibility of the ticket holder to ascertain the date and time of any rearranged event. The benefits of membership may change as circumstances dictate. There will be no refund of membership should any of the benefits not be available. For some events a Pre-Show discounted tickets are only available until a set date (please see relevant event page for details), after this time, tickets may still be available to be purchased online but will be charged at show day gate price.

#### Admission

The venue management reserves the right to refuse admission and may on occasions have to conduct security searches to ensure the safety of the patrons. The **SBAS** would advise customers that no refunds will be offered to customers who are refused entry or ejected from a venue on account of declining to be searched, abusive, threatening, drunken or other antisocial behaviour (including smoking in no smoking areas), carrying offensive weapons or illegal substances, or making unauthorised audio, video or photographic recordings.

Unless notification of your order is received from the **SBAS** no booking is confirmed. Tickets are sold subject to the organiser's right to alter or vary the programme including but not limited to changes to the advertised programme due to events or circumstances beyond its control without being obliged to refund monies or exchange tickets.

Terms and Conditions April 2025

**SBAS** advise that due to the uneven nature of the terrain of this event it may be at times difficult for spectators to move around freely. All spectators enter at their own risk and are advised to wear suitable footwear.

SBAS cannot be held responsible for any errors or omissions on the website. If this ticket is re-sold or transferred for profit or commercial gain by anyone other than the Promoter, Venue Management, SBAS or one of their authorised subagents, it will become voidable, and the holder may be refused entry to or ejected from the venue. The Promoter, Venue Management and SBAS accept no responsibility for any personal property. The acceptance of this order is not a guarantee of availability. If we are unable to fulfil your request you will be notified at the earliest possible opportunity and an alternative may be offered.

### **General Information**

SBAS will not be responsible for any delay in the delivery of tickets due to circumstances beyond its control. It is the responsibility of the ticket holder to contact SBAS in the event of non-delivery. SBAS will not be responsible for data communications failure or malfunction. All tickets may carry a booking fee as determined by SBAS. By placing an order on this site you accept all booking fees charged. SBAS agreement is to supply tickets, subject to availability. In the event of any errors, which are the direct result of actions of SBAS management or staff, we are only responsible for the refund of the cost of the ticket. Our agreement does not cover the cost of travel or accommodation. SBAS cannot take responsibility for travel difficulties such as strikes or inclement weather, or any other circumstances beyond our control. SBAS shall not be liable in respect of any loss or damage whatsoever arising from the abandonment, cancellation or postponement of the Show or any such eventuality.

### **Staffordshire County Show Re-admission**

There is a re-admission policy in which persons must make gate staff aware that they wish to reenter the site before leaving the site. A handstamp will be issued by gate staff. This must be shown at all times to gain re-entry. Any handstamp not shown will not be subject to the re-entry procedure. Re-entry is for the day the ticket is valid only.

#### **Staffordshire County Show Emailed Tickets**

All tickets ordered online will be emailed to the recipient. It is the responsibility of the ticket purchaser to check receipt of the email. Each Ticket has a unique barcode number which can be used once for entry to the show any one day on either day. Your booking reference for the entire order is also printed on the ticket in case of query. Please check that you have enough ink in your printer to print each individual ticket in the email with the barcode clearly displayed. Emailed entry tickets can be printed in black and white or in colour. It is the responsibility of the ticket purchaser to print the tickets. It is not the responsibility of SBAS or Stafford Showground to send any tickets to those who order tickets online.

## **Any Further Information**

For further enquiries please contact the SBAS Office on 01785 258060; enquiries@staffscountyshowground.co.uk

The copyright in this website belongs to the Staffordshire & Birmingham Agricultural Society and all our rights are reserved.

This document was last updated 11th April 2025